

Academy Rules

Test training

Before we can seriously allocate a new kid to a group, we need to see her/him in a test training to analyse the current level of play. After the training we have a clear view and can make a professional training recommendation and group allocation.

Parents should always wait for the coach at the entrance to the tennis courts, they will come for you and guide you to the court. Test trainings are **not** free of charge.

Group lessons allocations

We're expecting full trust and respect from the parents regarding our group allocations. All our kids play during the week with stronger, even and weaker players in the group for the important reason of a good balance. We always take full responsibility for a positive development, which is only possible if parents accept our allocations and our training methodology. Elements of group trainings are not only to play points, but also to practice situations and strokes from the basket. Please see details about our philosophy and our programs at our website www.bozovictennisacademy.com.

Coaches and responsibility

Each player has it's own head coach, who communicates with the other coaches after each training session. When kids train with two or more coaches, the coaches share their feedback and what they did in the previous training in detail. All the questions are asked by the responsible coach related to your kid or Bojan Bozovic who follows everything.

Communication with coaches

Good communication and trust are very important if we want to build a good relationship and have results. However, for the respect of a high quality training for all our players, we can only talk to you during the training of your own kid and never while the other kids have a lesson. If there is an important topic that needs to be communicated, you can always get in touch with the responsible coach during the day when he or she is not on the court.

Group lessons in school holidays

All our group lessons are based on the official holiday schedule of the city of Zurich. In those periods our group trainings will not take place. The only exception is, if members (parents) of a group get together directly and decide to have another holiday date for a paid group training. In that case it is necessary to inform us at least 2 weeks in advance of a related holiday period.

Intensive weeks

During the official school holidays of the city of Zurich there won't be any group courses. Instead of it we always organise our famous intensive weeks with some special package prices. We will approach everyone some weeks before to sign up for this kind of intense trainings and offer this great opportunity to very attractive prices. Kids work with all coaches and give a daily feedback, always one coach is responsible and he shares the feedback and player related information. We use those intensive weeks to increase the volume of training and to integrate new kids in the academy. Private lessons need to be cancelled during the intensive weeks.

Going with players on tournaments

All players who train more than 6h tennis per week in our academy, incl. private lessons, are having the right to be monitored 5 times during the year. However, we go when we think it is necessary or if a player has a problem in his game to support him and to assure a positive development.

Tournament news

When you send us tournament news you also need to send our manager Sascha Rudolph a brief information by E-mail about when and where it took place and also a pic from your kid after the winners' ceremony. We will then publish a short article about it on our website and on social medias.

Using the phone in the trainings

Kids are not allowed to use their mobile phone in a training. Our coaches only use it in the case they need to answer questions about your child or if we have emergencies related to classes that day. They further only use it when the players warm up or collect balls, which means a few minutes before and/or after training.

Penalties

The first time a warning is received, the second time 5 minutes break and player goes on the bench, and the third one the player has to leave that class/hour.

Cancellations and payments

Please find all information about our cancellation and payment rules on our general terms and conditions on our website: www.bozovictennisacademy.com.



Sascha Rudolph

He is our sport manager and coordinator for the national federation (Swiss Tennis) and the regional federation (RV Zurich Tennis). He also supports your kid for any possible school dispensations and explains you the system of the national and international tournament organisation. He further arranges all coaching schedules and always is the first contact with any new clients. Our official office times are from Monday to Friday from 8-12h and from 13-18h.

General points

- Adjustments and cancellations of a lesson **within the same week** have to be communicated directly to the responsible coach and/or Bojan Bozovic.
- Adjustments and cancellations of a lesson **one or more weeks before** have to be communicated to Sascha Rudolph.
- Billing inquiries and questions to be posted to the financial department, on their email accounting@bozovictennisacademy.com.
- Take a look and respond to our emails on time, also if your answer is no or if you don't know the answer yet. You will help us with the organization.
- Parents are not allowed on the court during training.
- Always be positive towards your kids tennis effort. They don't lose matches on purpose. They always try to give their best and there is, in most situations, another reason why they don't move or hit the ball properly.
- Coaches are coaches and they are responsible for technical matters. Parents are parents and they are responsible for their kids to get the love they need and deserve.