

Fix group courses including joker days at Bozovic Tennis Academy

In the past winter season, there was unfortunately an above-average number of cancellations in our flexible group courses for adults. Many of our players were therefore frustrated that their 3-/4-player courses only took place in pairs or often not at all. To counteract this problem, we have now decided to expand our offer in a new form with fixed group courses including joker days.

Closed group of 2:

The closed group of 2 is seen as a private lesson. You receive a fixed weekly slot and can cancel up to 24 hours before the training date. You will be invoiced monthly after completing the training sessions.

Open group of 2 (joker days system):

The open 2-person group can be increased to a maximum of 4 players during the season. You receive a fixed weekly slot and each player in the group receives joker days for cancellations in the event of vacations, illness or other absences. The training sessions are always fixed and it is possible to enjoy a private training session without paying a surcharge on top of the fixed group rate. Invoices are issued at the start of the season.

Open group of 3 or 4 players (joker days system):

If an open group of 3 or 4 players consists of 3 players at the beginning, it can be increased to a maximum of 4 players during the course of the season. A fixed weekly slot is allocated and each player in the group receives joker days for cancellations due to vacations, illness or other absences. The training sessions are always fixed and if others cancel it is possible to enjoy a group of 2 or even a private training session without paying a surcharge on the fixed group rate. Invoices are issued at the start of the season.

Rules of the Joker Days system:

- The 2024 summer season lasts 24 weeks from April 22 to October 6, unless a training day falls on a national holiday such as Whit Monday.
- Anyone who starts from the beginning or in May/June in an open group of the Joker Days system receives 4 Jokers. This means that he or she pays for 20 training sessions but receives 24 training sessions. This means that anyone who attends all training courses will receive 4 free trainings. Those who start in July receive 2 jokers and those who start in August receive 1 joker.
- If new players (max. 4) join a group, the existing group members will be refunded immediately a part of the amount paid.
- If a player in a group wants to leave, this is only possible if the other group members agree to the higher price or if we have a replacement for the group.
- As before, a group chat will be created so that all members and our coaches always know how many players will be attending a training session.